

## Gift Certificates Make Holiday Brighter

In a bind to find the perfect gift for someone who has everything or could use a little help offsetting their high winter bills?

Klickitat PUD offers gift certificates of any denomination.

Certificates are available for purchase in our Goldendale or White Salmon offices. For your convenience, you can request a certificate

over the phone with a credit or debit card.

You can choose to deliver the certificate yourself, or we can mail a gift certificate to the customer to inform them of your gift and the amount, at no extra charge.

Some givers choose to be anonymous, in which case the customer is notified of a gift being credited to

their account from an anonymous donor.

Gift certificates come in two designs and can be purchased any time of the year. It's a great gift for any special occasion.

Let our Customer Service Department help with your holiday gift dilemma. Call (800) 548-8357, (509) 773-5891 or (509) 493-2255. ■

## Bring Your Neighbors In From the Cold

Since 1989, Klickitat PUD's (KPUD) caring customers have given generously to the Operation Warm Heart Program.

Curious about who is helped by the Operation Warm Heart fund? Wondering if your gift would make a difference to Klickitat County residents this holiday season?

The Washington Gorge Action Program (WGAP), which administers the Operation Warm Heart funds, sees its value firsthand.

This program helps many KPUD customers through difficult times when they can't pay their power bills.

Families who receive help generally don't have a history of past-due payments. When the WGAP screens households, it looks for situations where families are struggling and maintained to a certain point, but a crisis has triggered a situation where they can't meet their monthly bills.

### How to Give?

It's easy to make a contribution to Operation Warm Heart. You can make a one-time donation of any amount. All gifts are tax deductible.



You can bring a check to KPUD's Goldendale or White Salmon office, made payable to "Operation Warm Heart," or you can have a small amount added to your KPUD bill each month. Most customers give \$1 to \$2 a month. They don't miss those few dollars, but their gifts add up to provide big help.

Another option is to have your KPUD bill rounded up to the nearest even dollar amount, designating the difference to be put into the Operation Warm Heart fund.

To have a small amount added to your monthly KPUD bill or to have your bill rounded up, call the Customer Service Department at (509) 773-5891 in Goldendale, (509) 493-2255 in White Salmon, or call our toll free number, (800) 548-8357.

Our customer service staff can sign you up over the phone. Your gifts begin with your next utility bill.

### How Does the Program Help?

Last year, about 500 KPUD customers contributed more than \$15,000 to the Operation Warm Heart program. Those funds helped about 85 local households through difficult unforeseen financial situations, enabling them to keep power on during the winter.

### Do You Qualify For Assistance?

If you are in a situation where you temporarily can't meet your utility bills, contact the WGAP office to find out if you qualify to receive benefits.

Call the office nearest you to make an appointment: Goldendale (509) 773-6834; Bingen (509) 493-2662. ■