

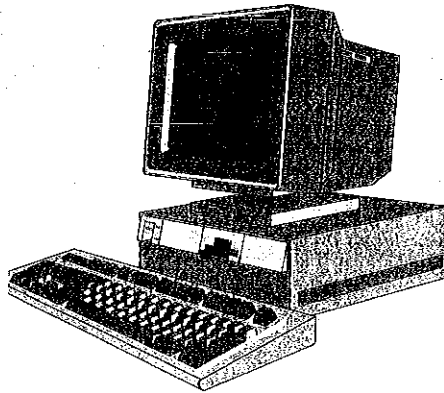
## Easy Payment Option Just a KCLICK Away

By Brandi Meech

Customers of Klickitat PUD (KPUD) now have a new, faster and more convenient option for paying their bills via the Internet. KPUD has teamed up with Professional Computer Systems from Denison, Iowa, which specializes in online payments with credit or debit cards, using a system called Utilit-e Online.

The program is accessible through KPUD's Web site—[www.klickpud.com](http://www.klickpud.com). It allows customers to view a detailed statement of their bills, choose payment amount and even select a budget payment plan, all online, 24 hours a day, seven days a week.

The program has an instantaneous response time, which allows your billing and account information to be updated virtually with the click of a button. At a time when people are transacting busi-



ness over the Internet on a daily basis, this feature makes it easy to use on busy days when a payment needs to be made after business hours, or when a customer is out of town with a payment due the next day.

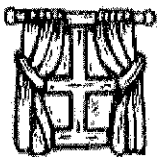
The program will allow customers to submit meter readings, look at billing history, view a usage graph, and even change address and mailing information online. It will

also allow new customers to provide the necessary information to set up an account, submit and request a letter of credit, and obtain information on new energy service programs available.

Customers will also have the option to request repairs be made to streetlights near their home.

KPUD switched to this new payment option because of easy to use features, accurate information readings and a public-friendly layout. It will also eliminate daily questions about balances and past-due statements, because customers can now access their entire account by simply using their account number and selecting a personal identification number, which can be obtained through KPUD.

If you need assistance or further information, please contact the KPUD Customer Service Department at (509) 773-5891, or toll free (800) 548-8357.



## SAVE ENERGY: Shade Your Windows!

- Sunny windows can make air conditioners work two to three times harder.
- Install white window shades, drapes or blinds to reflect heat away from the house.
- Close curtains on south- and west-facing windows during the day.
- Install awnings on south-facing windows.

Because of the angle of the sun, trees, a trellis or a fence will best shade west-facing windows.

- Apply sun control or other reflective films on south-facing windows.
- If you replace your windows, consider new double-pane windows with spectrally selective coatings.
- When buying windows or appliances, look for the Energy Star® label.

Visit [www.energystar.gov](http://www.energystar.gov) for more information.

Klickitat PUD, Owned By Those It Serves

