

Energy Services

It is "comfort you can count on," says satisfied Klickitat PUD customer Dennis Miller.

Dennis and his wife, Kendra, have been working hard to upgrade their home, including installing a more consistent and energy-efficient way to heat and cool their two-story home in Dallesport.

The Millers started searching for alternatives to their existing forced air furnace and wall air conditioner, and decided a heat pump was the way to go.

After making that important decision, the Millers called KPUD to investigate what type of assistance is available for improving the energy efficiency of their home.

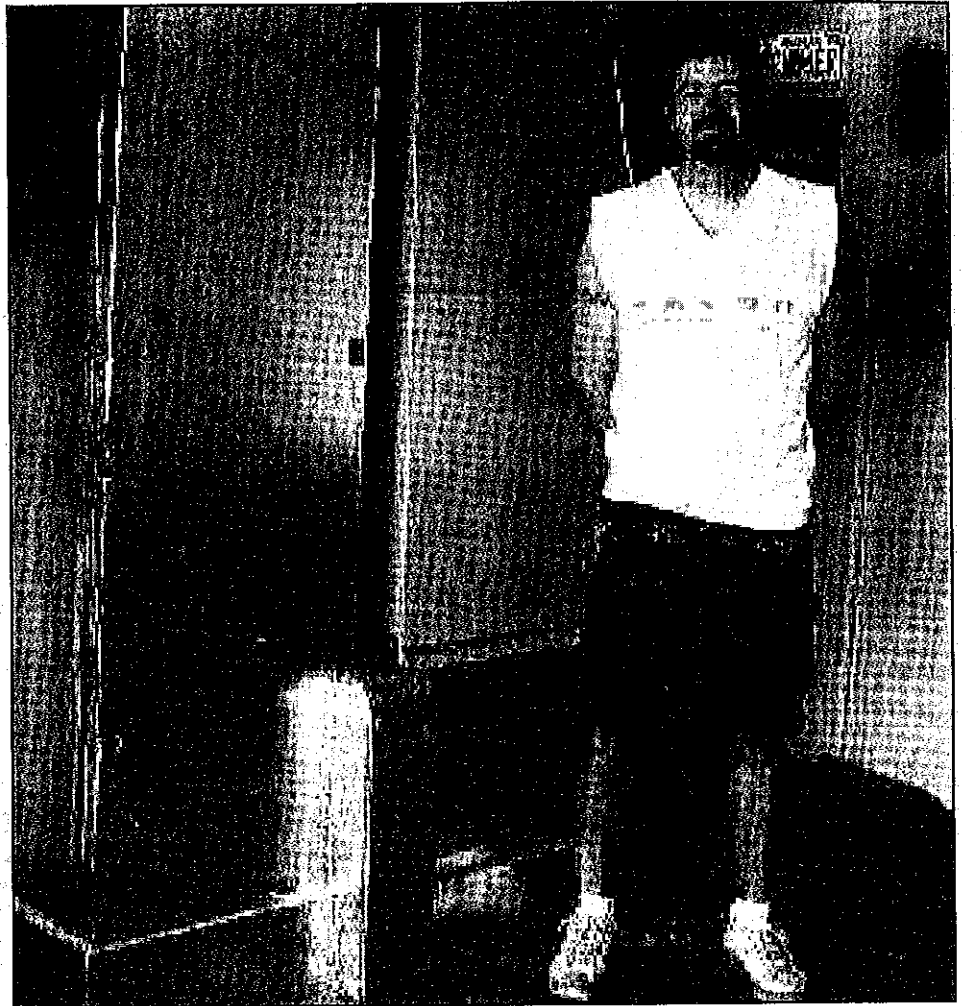
When speaking with the Energy Services Department, they discovered that installing a heat pump was a very affordable option with KPUD's 4.9-percent fixed-APR loan, in addition to a \$500 rebate.

The Millers chose to install a heat pump with a variable speed blower, which allows for constant fine-tuning of heating and cooling throughout the day.

"The Klickitat PUD loan process was very quick and easy," says Dennis. "I work night shift and sleep during the day, and our wall air conditioner was not cooling our bedroom enough for comfortable sleeping."

Installation of their new unit is now complete, and Dennis reports their home is very comfortable.

They like the fact the program included an option of choosing how many years they wanted to repay their KPUD loan—which is up to a seven-year maximum—and the ease



Dennis Miller got help from KPUD to upgrade his home's energy efficiency.

of making payments. Instead of having two separate payments to the PUD, loan payments are included on their electric bill, with one payment due each month.

Would they use Klickitat PUD's program again?

"Yes," say the Millers.

Dennis and Kendra already are planning their next home-improvement project, which is to replace their aluminum-framed windows with energy-efficient doublepanes, windows with a low-emissivity (low-e) coating that can reduce heating bills by as much as 34 percent in cold climates compared to uncoated singlepane windows.

In hot climates, low-e windows can cut cooling costs by up to 38 percent.

"Weatherizing your home not only saves you money on your electric bill, it also makes your home more comfortable to live in," says KPUD Energy Services Specialist Miquette Ihrig.

To find out if your home weatherization project qualifies for Klickitat PUD's low interest financing and rebate, call Miquette at (509) 773-7622, or (800) 548-8357.

■